

Greene County PWSD #6

Rules and Regulations

Water Charge and Billing Policy

New Account Deposit: \$150.00

A \$150.00 deposit is required for all new accounts. Deposits are applied to the final bill when a customer moves out of the Water District. Any remaining balance will be refunded by mail to the customers forwarding address. Meters are read on the 1st of each month and payment is due by the 16th of each month. Refer to the Water Rate Schedule for current water usage rates. All rates and fees are fixed by the Board of Directors and are subject to change.

Future Connections

The new connection fee is a minimum \$1000.00. Should the installation of the new meter exceed the minimum charge, the customer would be responsible to pay the excess charges. The customer is liable for any, and all damages they cause to the ERT (Encoder/Receiver/Transmitter) and will be charged a minimum of \$86.00 for a replacement.

Penalties, Delinquencies and Discontinuance of Service

A **penalty of 10%** of the total bill will be assessed for all payments received after the posted due date. If the bill remains unpaid at the end of the month it is considered delinquent. A notice of disconnection will be mailed to each late customer. This notice of disconnection will give the customer 10 days to make the account current. The Water District does not accept the responsibility for any undelivered notice. If service is disconnected for delinquency, the full-unpaid account balance plus a **\$50.00 reconnect fee** must be paid to restore service.

Account Changes

It is the customer's responsibility to notify the Water District of any, and all changes that affect their account. Including but not limited to, name change, phone number change, discontinuation of service dates and times, etc.

Right of Access

Representatives of the Water District shall have the right to enter upon the water user's premises to read and test meters, inspect piping, and to perform any other service to any property belonging to the Water District.

Liability of the District

The Water District shall not in any way or under any circumstances be held liable or responsible to any person or persons for any loss or damage from any excess or deficiency in the pressure, volume, or supply of water due to any cause whatsoever. The Water District will undertake to use reasonable care and diligence to prevent and avoid interruptions and fluxuations in the service, but it can not and does not guarantee that such will not occur.

The Water District shall not be held responsible for any claim made against it by reason of the breaking of any mains or service pipes, or by reason of any interruption of the supply of water caused by the breaking of machinery or stoppage for necessary repairs, and no persons shall be entitled to damages nor have any portion of a payment refunded for interruption of service.

General

No person shall turn the water on or off at any shut off valve or any connection where water may be connected or disconnected. No person shall disconnect or remove any meter without the consent of the Water District. Any tampering or altering of a meter will result in criminal actions.

These Rules and Regulations may be amended at any regular meeting of the board or at any special meeting thereof called for such purpose. All regular meetings are open to the public and customers are encouraged to attend.

Landlord/Tenant Agreement

All landlords & tenants will be provided a Landlord/Tenant agreement to read & retain a copy of. This agreement is subject to change as the Water District sees fit, and all changes will be discussed and voted on during a Water District meeting. All landlords & tenants will sign the Rules & Regulations form stating they have read & understand the policy in force.

A \$32.00 returned check charge will be added to customer’s account when a check has been returned to the Water District because of Insufficient Funds.

Customer contractually agrees to pay all water charges to the Water District until said customer has terminated service to the residence. This includes the monthly meter charge of \$23.00 per household. Usage in addition to meter charge: \$8.50 per 1000 gallons, \$0.85 per 100 gallons.

Customer agrees to abide by all rules and policies established by said Water District and any hereafter established.

The Water District reserves the right to discontinue water service to a residence without further notice if rules, regulations, and policies have not been followed.

_____	_____	
Customer Name	Service Address	

	Mailing Address	
_____	_____	_____
Customer Signature	Date	Phone Number
_____	_____	
Place of Employment	Phone Number	

I have read & understand the Landlord/Tenant agreement that was given to me, and have retained a copy for my records

_____	_____
Customer Signature	Date